CAMPSITE SOULAINES-DHUYS

"LA CROIX BADEAU"

6,rue de la croix badeau

10200 SOULAINES-DHUYS

**CAMPSITE REGULATIONS**

**GENERAL TERMS AND CONDITIONS**

**1° Admission**

**To be allowed to enter, install and stay on the campsite, you have to have permission from the manager or his legal representative. He has the obligation to survey the maintenance and order on the campsite and that the campsite regulations are applied by the guests.**

**The fact that you are staying on our campsite implies the acceptation of the present campsite regulations and the engagement to comply with them. We are sorry to inform you that unfortunately double axle caravans or RVs cannot be admitted on the premises, due to the state of the ground layer on the pitches.**

**2° Police formalities**

**Before staying on our campsite for at least one night, every person has to present a valid identity card or passport and fill in the formalities required by the police.**

**An under aged person (- 18 years) who is not accompanied by his parents (or legal representatives), cannot be accepted and therefore will be refused to stay on the campsite.**

**3° Installation**

**The tent or caravan or RV and its material related have to be installed on the designated pitch according to the indications given by the caretaker or his legal representative. Not more than 1 caravan or RV per pitch. Not more than 1 big tent and 2 little tents per pitch.**

**4° Reception desk**

**Open every day from 8am till 12am and 2 pm till 8 pm during high season (1st July-31st August). After opening hours you can reach us on tel. 0033 (0) 325 27 05 43 or 0033 (0) 7 86 67 72 87**

**Opening hours in Low and middle season 8.30-12 am and 2.30-6 pm.**

**At the reception desk you will find all information according to the campsite, shops in the neighborhood, sports facilities sightseeing and addresses that may be useful. Complaints can be written in a book kept at reception or be put in a complaint-box. A complaint can only be taken in consideration when it is signed, dated and as precise as possible, related to facts of recent events.**

**5° Fees**

**Fees are paid at the reception desk. Their amount is published at the entrance of the campsite and at the reception desk. They are to be paid according to number of nights stayed at the campsite. The guests staying on the campsite are invited to inform reception and pay their fees the day before their day of departure.**

**6° Noise and silence**

**Clients of the campsites are asked to avoid any noise or discussion that may disturb your neighbors. Radios and all other audio devices have to be adjusted to an acceptable hearing-level. Keep this in mind as well while closing the door or trunk of the car.**

**Absolute silence between 12 pm and 7 am.**

**7° Visitors**

**After being admitted on the campground by the manager or his legal representative, the visitors will be under the responsibility of the person(s) who receive them. The person(s) who receive(s) him or her, has/have to pay a fee for each visitor. After paying the fee(s) each visitor has the right to use the campsite facilities. The fee(s) are published at the entrance of the campsite and at the reception desk**

**The vehicle of each visitor should be parked on the parking lot outside the campground. They are not allowed to park on the premises.**

**8° Domestic animals**

**Dogs and cats are allowed on the campsite according to the following conditions:**

**Presentation of their health record, which indicates the animal’s identification tattoo or other, approved means (Decree of 30 June 1992) and a valid rabies vaccination (Decree of 22 January 1985).**

**Dogs should never walk around free. They must be kept on leash and defecate outside the campground.**

**They should never be left alone on the campground, not even locked up during the absence of their masters.**

**9° Circulation and parking of vehicles**

**Inside the premises all vehicles must apply a maximum speed limit of 10 km/h with priority to the right and vehicles descending towards the exit of the campsite.**

**Circulation is forbidden between 11 pm and 7 am.**

**Only vehicles of clients of the campsite are allowed to rule on the premises or police, fire brigade or for deliveries.**

**Parking of cars on the premises should not interfere the circulation and block the installation of new arrivals.**

**10° Maintenance and respect**

**Everyone is asked to refrain from any action that may harm the cleanness hygiene and status of the campsite and its installations, especially the shower and toilet block.**

**Laundry washing is prohibited outside the sinks provided for this purpose.**

**A washing machine is at your disposal after paying a fee at reception. However, it is allowed to dry from 7am till 12 am on the pitch itself, provided it does not disturb the neighbors. The laundry line should never be made ​​from young trees. It is forbidden to throw waste on the ground or in the gutters. Dishwater must be emptied into the facilities provided for this purpose.**

**Household waste, non-recyclable waste must be deposited in the bins located at the exit of the camp.**

**Point "recycling" for paper, glass and other recyclables is available. We strongly recommend its use.**

**Plantations and flowers must be respected. It is forbidden to put nails into trees, cut branches, to make plantations.**

**It is not allowed to define the borders of a pitch by personal means, or digging.**

**Any damage to vegetation, fences, land or facilities of the campground will be the responsibility of the author.**

**The pitch that has been used during the stay will be returned in the same state in which the camper took possession of the pitch on arrival.**

**11 ° Security**

**-Fire:**

**Only authorized licensed gas grills. Open fires (wood, coal, etc.) are strictly forbidden.**

**Stoves must be kept in good condition and not be used in hazardous conditions.**

**In case of fire, notify management immediately. Fire extinguishers are available when needed.**

**A first aid kit is at the reception desk.**

**-Theft:**

**Management is responsible for the general supervision of the campground.**

**Campers are responsible for their own installation and shall report to the manager the presence of any suspicious persons. Users of the campground are invited to take the usual precautions to safeguard their equipment.**

**12 ° Games**

**No violent or disturbing games can be organized in or near the facilities.**

**Children should always be under the supervision of their parents.**

**13 ° ' Garage mort "**

**Tent, caravan or RV can only be left unoccupied, after approval of the management. A fee, of which the amount will be displayed at the reception desk, is due to the campsite.**

**14 ° Publication**

**These rules are displayed at the entrance of the campground and at reception desk. It is given to the customer upon request.**

**15 ° Breach of the terms and conditions**

**In cases where a camper disturbs the stay of other campers or does not comply with application of these rules, the manager or his representative may orally or in writing if needed, give a warning to stop the unrest. In case of serious or repeated breach of the rules and after notice by the Manager to comply, the contract can be cancelled without further notice by the manager .No money will be refunded in this case.**

**If a criminal offense, the manager may call the police.**

**SOULAINES-DHUYS**

**January 9 , 2016**